

Intercultural Family Services, Inc.

Diversity in Action®



2011
2012

Annual Report



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● Message from the CEO/Executive Director

It is with great pride that I report to you a review of Intercultural’s impact during the past year through this 2012 Fiscal Year Annual Report.

Our efforts to stabilize families throughout Philadelphia have continued to bring about positive change. In the midst of a changing healthcare environment, we have devoted increased resources to addressing health disparities within our community, especially in the area of behavioral health. We have increased the capacities of our Functional Family Therapy Program, Family Based Mental Health, and Outpatient Services, continuing to focus on family systems rather than just individual problems. As always, continuing education, training, and consistent clinical supervision drive the high quality and effectiveness of all of our work.

We have created and presented a well-received “Principles of Recovery” program to faith-based partners and other community nonprofits, recognizing the need to educate the broader community about substance abuse issues. Likewise, we are providing our new program - PROJECT AWAREE - funded by the Department of Behavioral Health and Intellectual Disabilities. We have highlighted the story of Mrs. Sou, a program participant, in this report who has shown us the true meaning of resiliency and the process of recovery.

I invite you to read about these and other program accomplishments in the pages that follow. What resonates throughout each of our services is the unwavering commitment of our staff to the families and the communities they serve, and to the high quality and effectiveness of their work.

I welcome your feedback and ideas, and am grateful for your continued support of our important mission as we work together.

Evelyn Marcha-Hidalgo, MS

● Message from the Chair

The “three-legged stool” metaphor has often been used to describe the support individuals need to succeed in life. I thought about this metaphor as applied to Intercultural Family Services and realized that we are blessed with at least four legs of support.

The first leg is the extremely competent, committed program staff and managers’ (led by Evelyn Marcha-Hidalgo) remarkable dedication to the organization and the families and individuals it serves. The past few years have been very challenging, but Intercultural has stayed on course and provided needed and in most cases additional services to the community. During this year Intercultural has developed and provided several new services. The story about Mrs. Sou in this report is not only indicative, but representative of the high level of service and commitment of the staff at Intercultural.

The second leg of service is our dedicated Board. In my relatively short role as Board Chair, I have been very impressed by the unselfish dedication of Board members to help ensure that Intercultural’s fiscal success, stability continues while providing enhanced services.

The third leg of service comprises Intercultural’s facilities. We have been able to increase our reach into additional physical and cultural communities over the past several years to serve a broader range of families. Maintaining facilities in the recent challenging economy is no small feat. I commend the staff for accomplishing this on behalf of our clients.

The fourth leg is comprised of support from our funders. On behalf of the Board, I thank our supporters, funding agencies, foundations, and individuals whose support is crucial to serving the individuals and families we help.

I am humbled by these dedicated supports that help make an important, positive difference and improve the lives of those Intercultural serves and look forward to continued future successes.

Thank you.

Lawrence F. Bell, MBA



Mission Statement

We stabilize, strengthen, and unite families, individuals, and diverse communities through an array of culturally competent human services, using public and private partnerships.

● Basic Needs Services



Housing Counseling Program

Intercultural's Housing Counseling Program has been successful in encouraging and assisting participants to become – and importantly – remain homeowners, to enhance their home management skills, to sustain their family in a stable housing environment, and to help them become successful homeowners through wise money management and budgeting.

During FY 2012, the Housing Counseling Program served 209 individuals and families throughout Philadelphia with 82 new enrollments this year.

A major focus of the program, especially during the past few challenging years, has been foreclosure prevention counseling in response to the current housing crisis and its impact on Philadelphia's low-income families. Intercultural has continued to be a major participant in the Residential Mortgage Foreclosure Diversion Program begun by the City of Philadelphia in 2008.

Intercultural's housing program benefited from grants received from M&T Bank.

Language Interpretation and Pronunciation Services (LIPS)

LIPS provides language interpretation for clients receiving services from Intercultural and also for other City and county agencies and community-based organizations on a fee for service basis. Trained interpreters from the agency's multi-ethnic staff, with expertise in a wide array of languages, provide quality services at reasonable rates. Most-requested interpretations were those for Spanish, Vietnamese and Chinese individuals.

This past year the LIPS program served 42 clients – from Intercultural's programs, the Department of Human Services, Carson Valley, Wordsworth Academy as well as New Jersey's Department of Youth and Family Services.

Emergency Food Bank

Intercultural's Emergency Food Bank provided food baskets and food supplies to **195** individuals during the past year. Each food basket contained a three-day supply of food for families. The average family size for a food basket was five persons, including children.

Clothing Boutique

Intercultural's Clothing Boutique provided clothing to **nearly 120 individuals** during the past year with the help of donations from private individuals and organizations. These donations helped clients improve their presentation at job interviews, at work, and improved their self-esteem. Children and infant clothing was made available to families in the Healthy Start, Family Preservation and Parenting programs as well.



● Strengthening Families

Family Stabilization Services (FSS)

Intercultural continued as a provider of Family Stabilization Services (FSS) through a contract with the City's Department of Human Services (DHS). FSS provides services that promote children's safety, health, academic success, parenting skills and life skills, and access to resources to court-involved families mandated by DHS.

During the past year, the FSS teams, which include case managers, social workers, supervisors and administrators assisted children and families in navigating the City of Philadelphia's social services system. Case managers and social workers made weekly home visits, participated in joint team meetings, conducted needs assessments, safety checks and followed-up with clients regarding compliance with their Family Service Plan (FSP) and court ordered goals. Workers linked consumers to community resources for mental and behavioral health, medical, educational support, employment, housing, mentoring, and substance abuse services.

During the past year, the FSS program provided services to 409 families and 1582 individuals; opened 228 cases and discharged 282. More than half of the cases were discharged with service goals completed.

Pre-Alternative Response System Services (Pre-ARS)

During 2011-2012, Intercultural continued and expanded its family services as a provider of PreAlternative Response System Services through a contract with the City's Department of Human Services. PreARS is designed to divert families from protective intervention while ensuring their safety and well-being. By helping families avoid enrollment in more intensive services within the formal child welfare or juvenile justice systems, the program helps keep families together and reduces risk factors that could lead to longer-term problems.

Intercultural's PreARS case workers managed and provided services to 257 families, 851 individuals, during this program's second year of operation.



● Youth and Family Education



Music & Mentorship

The mission of Intercultural's groundbreaking and hugely successful Music & Mentorship Program (M&M) remains to provide unique opportunities for community youth and families of diverse cultural groups to explore and develop their musical creativity, self-expression, and self-esteem through musical appreciation and instruction.

Music & Mentorship has continued to fill the gap created by cuts in school arts funding over the past several years. The program has made it possible for a group of talented instructors to bring a wide variety of musical instruction to children who otherwise would not have this opportunity. Classes offered included: Beginning and Teen Piano, Beginning and Intermediate Violin (with two classes of beginning violin due to the demand), Guitar, Vocal Arts, Aspiring Composers composition classes, and Hip-Hop Dance. Significant program accomplishments last year included the following:

- The Parent Association continued its involvement and dedication to the M&M program during the past year, raising over \$2,000 for the program
- Student Scholarships: M&M distributed five scholarships this past year to help those families who otherwise would not be able to attend the program.
- The Aspiring Composers program continued the year with instructor Ben Arnold, providing weekly composition instruction and performance opportunities
- M&M continued its relationship with both the Musicopia Orchestra, and the Philadelphia Youth Orchestra---each serving as a feeder program for M&M's more accomplished musicians.
- M&M Website (www.interculturalmusicandmentorship.org)

The M&M Program enrolled a total of 132 students aged 6-18 during the program's two semesters.

WorkReady – Summer Youth Employment and Career Counseling Program

Intercultural's summer WorkReady Program helps equip local students 16-24 years old with job readiness skills and post-secondary counseling through worksite placements and weekly professional development classes. The program is funded by the Philadelphia Youth Network (PYN).

During the summer of 2012, Intercultural identified employment and mentoring **opportunities for 25 youth with 15 employers**. Learning and paid internships ranged among real estate, technology support, child care, medical care and research, event planning, zoology, social services and business administration.

A final highlight from last year was the youth-produced project. To illustrate their project students created a Comic Book titled *The Workready Avengers*. The book reinforced through an animated storyline the real life challenges that a young person may face in the workplace while becoming ready for work. This tied in with the Intercultural theme – *We Are Ready to Work* – which helped students to expand their global-based skills and learn how to market themselves appropriately.

Enhancing Parenting Skills Program (EPSP)

The Enhancing Parenting Skills Program provides services to a multicultural/multilingual population throughout the greater Philadelphia area. The 12-week program is designed for parents who are referred or want the support of other parents experiencing stress in dealing with their children. Parents targeted for the program include those dealing with issues of child abuse and neglect, mental health problems, substance abuse, homelessness, reunification with children, as well as parents who have a desire to develop more positive parenting techniques.

The goal of the parenting curriculum is to teach parents to improve their knowledge and parenting skills in the areas of child development, self-control, nurturing, and discipline techniques. The parenting classes focus on teaching parents specific strategies to enhance the child's growth and strengthen parent-child relationships.

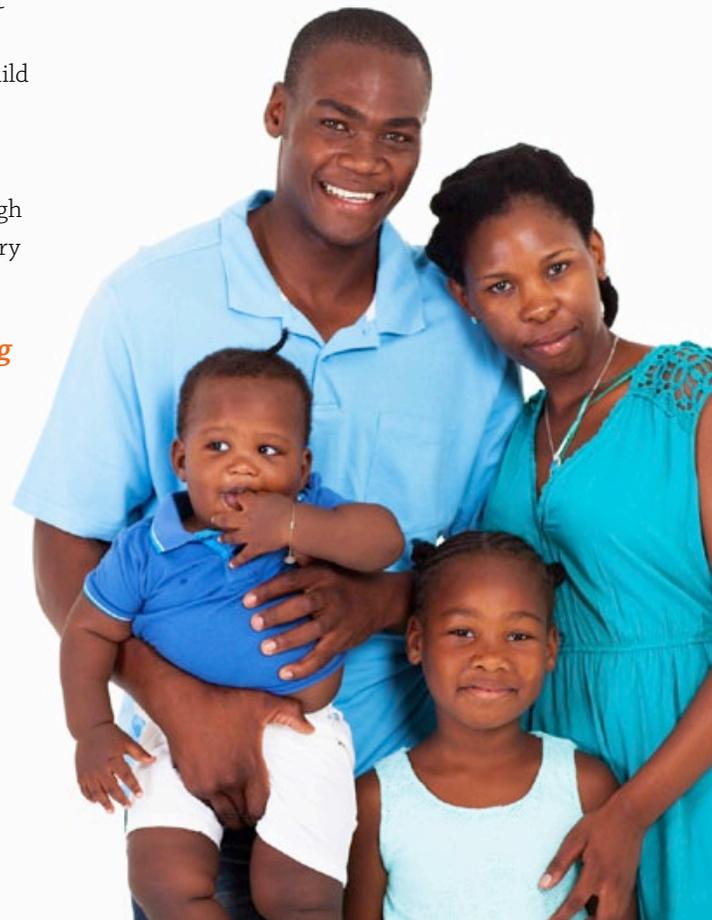
Successful completion of the 10-week session is recognized through a graduation ceremony, celebratory dinner and certificate.

For FY 2012, the Enhancing Parenting Skills Program delivered services to 307 parents, nearly 30% more than in the past year.

Healthy Start

The Healthy Start Program is an effective, community-based approach to fighting infant mortality and low birth-weight babies through case management and outreach programs targeting pregnant and parenting women.

During the past year, Intercultural's Healthy Start team **served 148 families**, and continued to provide services to ensure healthy, thriving, children and families in the South Philadelphia area. The program promoted positive parent-child relationships; supported growth and development of the children by building trust; taught parents to identify strengths and learn problem-solving skills; and improved the family's support system through linkages and appropriate referrals to community resources.



● Intercultural Behavioral Health Centers

Outpatient Clinics: Intercultural Behavioral Health Center – West (IBHC-West) and Intercultural Behavioral Health Center – South (IBHC – South)

The agency's two licensed behavioral health clinics provide therapeutic services to individuals and families to treat anger, depression and other mental health issues that negatively impact their health, safety, and stability. The clinics are staffed by experienced professionals with the language and cultural competency skills to meet clients' needs. IBHC holds a current Certificate of Compliance from the PA Department of Public Welfare's Office of Mental Health and Substance Abuse Services, is credentialed by the City of Philadelphia's Community Behavioral Health (CBH) and Magellan Behavioral Health for services in Delaware County.

At IBHC South, a Female Trauma Recovery Empowerment Model (TREM) Group continues. The two-hour group met weekly for a 10-week period, and received extremely positive feedback for all participants involved.

Overall 1044 clients were served at IBHC West and IBHC South during 2011-2012, an increase of over 10% compared to the previous year.



Behavioral Health Rehabilitative Services (BHRS): Wraparound and School Therapeutic Services

Intercultural's Behavioral Health Rehabilitation Services (BHRS) consist of mental health services for children and adolescents in need of therapeutic assistance and include both Wraparound and School Therapeutic Services (STS.)

The Wraparound program consists of services for troubled children and adolescents requiring therapy and support more intensive than what can be provided through regular outpatient services. The program provides psychological evaluations, mobile therapy, behavioral specialist consultations, therapeutic support and case management in school, community and home environments. All Wraparound services are approved by Philadelphia's Community Behavioral Health. ***The Wraparound program provided services for 228 youth during the past year, a 15% increase over the previous year.***

Intercultural's School Therapeutic Services (STS) continued serving the Heston, Harrity and Vare Philadelphia School District Schools during the past year. These services are provided in school and target youth at risk of out of school placement, truancy, dropping out, and poor school adjustment. ***The School Therapeutic Services program served 173 youth during the past year, a greater than 100% increase over the previous year.***

Functional Family Therapy (FFT)

FFT is a well-documented family-based prevention and intervention model for providing treatment to youth between the ages of 10 and 18 and are exhibiting excessive disruptive and delinquent behaviors. The model's core philosophy is based on the belief that children are best served within the context of their own families and natural support systems. To this end, FFT attempts to uncover and develop the unique strengths of the family in a way that promotes the family's self-respect and provides specific ways for improvement. Services occur in the family's home or community at times that are convenient for the family. Over time, FFT can lead to greater self-sufficiency, fewer treatment needs, and substantially lower costs. **Currently, Intercultural is one of only 3 licensed FFT providers in the City of Philadelphia.**

For FY 2011-2012, the FFT program served 265 families – a nearly 30% increase over the previous year, with 209 new families admitted into the program and 122 discharged successfully.

***Partial financial support provided by The Pew Charitable Trusts and the First Hospital Foundation.**



Family Based Mental Health

Intercultural's Family Based Mental Health Services is an intensive, evidenced-based, home-based, and team-delivered family intervention for youth ages 15-21 who have serious emotional disturbances and reside with family or caregivers within the community. As part of this program, Intercultural operates the only Youth Empowerment Trauma Resiliency (YETR) Teams in the city that assist families dealing with the effects of a child and/or caregiver's emotional disturbance. This past year, Intercultural fielded a total number of four teams, assisting our ability to reach a greater number of youth during the 2011-2012 year.

For FY 2011-2012, the program provided services for 34 families representing 73 individuals, a 40% increase over the previous year.



Project AWAREE* Program (*Asian Wellness & Access to Recovery through Effective Engagement)

Current cultural traditions, beliefs, and practices unfortunately reduce the likelihood of Asians to seek interventions involved with mental health. Project AWAREE, a new and innovative program, has been developed to increase the engagement of expanding Southeast Asian populations in Philadelphia into behavioral health intervention services.

The program concept was developed by Evelyn Marcha-Hidalgo, CEO/Executive Director; in partnership with Angelo Adson, Director of Intercultural Behavioral Health Centers; and funded by the Philadelphia Department of Behavioral Health & Intellectual Disabilities. Presently, David O. Seng, Program Manager of Asian & Ethnic Based Initiatives, is overseeing the Project AWAREE program.

Situation:

Traditionally, mental health, substance abuse, addiction, and other social and emotional health issues have not been viewed as problematic in many Asian communities due to the community's cultural traditions, beliefs, and reluctance to obtain counseling and intervention. Many people of Asian descent have a very private mindset and view mental health services as undesirable and unreachable due to the cultural shame and stigma associated with them.

Additionally, some other obstacles to obtaining care involve:

- Southeast Asian populations in Philadelphia traditionally have limited access to culturally and linguistically responsive Behavioral Health Care services
- Southeast Asian individuals tend to present only to primary care facilities and faith based institutions with somatic symptoms.
- Since many within the Asian community seek intervention within spiritual and/or medical arenas, interventions should best be initiated there.

- A lack of native-speaking professionals who understand the conditions, history, culture, ancient practices and holistic approaches that are culturally sensitive to the needs of the Asian population.
- Poorly distributed information and education entrenches current belief systems and discourage intervention in the current systems of care.

Response:

Project AWAREE has been developed and implemented as an intervention model that will increase understanding of Southeast Asian help-seeking behavior utilizing culturally responsive approaches and result in engagement strategies that improve responsiveness in the current systems of care.

Actions:

To date, Project AWARE has accomplished the following:

- The development of and on-going partnerships with providers to deliver integrated health care
- The development of and on-going partnerships with critical community organizations

- Staff training in the AWAREE Model including meditation and mindfulness techniques and cultural understanding of populations to be served.
- Development of an assessment model.

Outcomes:

Project AWAREE has resulted in:

- Outreach to 2624 participants
- Screening of 92 individuals employing the the Duke Social Support and Stress tools
- Hiring of two part-time clinicians for the program
- 12 active cases engaged in Phase One of the program
- 21 active cases engaged in Phase 2 intervention, completing 12 or more sessions
- 7 participants transferred to other providers
- 12 participants returned or wanted services
- 40 participants identified with insurance barriers and in need of services

Read the inspiring success story about Mrs. Sou, a 61 year old Cambodian refugee, and the program's accomplishments with her to date.

FEATURE STORY: Project AWAREE Program



Mrs. Sou (middle) with Project AWAREE staff

Project AWAREE helps Khmer Rouge killing fields and abuse survivor navigate the road to recovery and US citizenship. Here is Mrs. Sou's horrific journey.

Mrs. Sou is a 61 year old Cambodian who faced unthinkable horrors in her early years. Few survived the terrors of the Khmer Rouge killing fields, and those that did are haunted with horrible and life challenging experiences and memories.

Mrs. Sou was forced to work in a labor camp. Not only that, but along with the imposed labor she had little food to eat. She viewed human suffering on a daily basis. She was separated from her husband by the regime and assumed that he had been killed. She had to deal with the horror of a son who committed suicide due to abuse from his step-father

by strapping on grenades. Another son was still-born as a result of the sexual trauma she experienced from her abusive husband. Her daughter was also physically abused by her ex-husband. Mrs. Sou's mother died as result, she feels, of being injected with the wrong medication by a Cambodian doctor.

Mrs. Sou blamed herself for her mother and sons' deaths.

Mrs. Sou came to America in 2003. She felt dreadful and depressed about not being able to protect her family members, stating "I was able to escape the jungle of the killing fields but I could not protect everybody from my abusive husband." Mrs. Sou's second husband has been physically, mentally, and sexually abusive to her for the past 28 years. She described this relationship as "28 years in hell on earth." It was only through her unbelievable strength and resiliency that she survives.

On the road to recovery ... and US citizenship with Project AWAREE.

Mrs. Sou is currently living with her daughter and son. She is a wonderful baker and enjoys cooking traditional Cambodian foods.

Many in the Asian community view mental health services as undesirable and unreachable due to the cultural shame and stigma associated with them. Although she survived the Khmer Rouge killing fields, Mrs. Sou was facing difficult times based on her previous experiences and her current situation. On initial screening, we identified significant anxiety, depression, and lack of social supports.

Mrs. Sou was referred to Project AWAREE for intervention. She was diagnosed with complex trauma, complicated grief and depression with psychotic features.

Project AWAREE provides culturally responsive approaches based on developing mental and emotional wellness through an improved understanding of family dynamics and community awareness. Most importantly, it helps overcome language and cultural barriers to mental health and recovery.

Results with Mrs. Sou to date include:

- Using Intercultural’s empathetic clinicians, Mrs. Sou receives therapy on a regular basis utilizing the AWAREE model of cultural sensitivity.
- We have been able to help Mrs. Sou, as a result of her challenging financial circumstances, with a fee waiver.
- We have been advocating for a medical waiver for Mrs. Sou, helping assess whether she meets the criteria for the waiver.
- We have been assisting Mrs. Sou’s application for US citizenship, which will help to further empower her. She mailed the application on her own as instructed by the Project AWAREE manager; and she followed every steps required by INS.
- We provided Mrs. Sou with an audio CD in her native language with study guide materials so that she will understand and pass the citizenship exam.
- We have helped expedite and support an interview with an INS officer for Mrs. Sou’s US citizenship application.
- She became U.S citizen on May 06th, 2013.
- Mrs. Sou is now ready to practice meditation; we have provided her the CD in her native language to learn how to do Vipassana (meditation). She practices meditation twice a day. 1 hour in the morning and 1 hour in the evening.
- Mrs. Sou agreed to be on the film project to discuss stigma regarding mental health and encourages people by using her story to motivate others why it is important to seek help.



Mrs. Sou receiving her U.S. citizenship

Comments from Mrs. Sou’s therapist

“Mrs. Sou began treatment complaining of inability to sleep, debilitating sadness, crying every day, and severe anxiety that was manifested by heart palpitations, sweating, and racing thoughts, these effects due to her time spent in the Cambodian prison. She had to routinely witness executions of adults and children, which was terribly traumatic.

“The Project AWAREE model is a combination of clinical treatment and sensitivity to religious beliefs. I had to consider her feelings about Karma to help her identify at what point in her life the negative circumstances resulted. This and identifying the cycle of her symptoms were the initial phase of treatment.

“Gradually, Mrs. Sou discovered more about her diagnoses and was able to believe that her son may have been deeply depressed, traumatized, and had low coping abilities at the time of his suicide. This allowed Ms. Sou to begin to take the blame off of herself. With the use of Buddhist principles (the five elements) and continued psycho-education, Ms.Sou understood why she became involved with her second husband and she gradually gained inner strength.

“Ultimately, Mrs. Sou was able to understand her suffering in a different way. Her true healing began when she was able to meditate, chant, and pray for the well-being of her ex-husband, a practice used by a Buddhist who wishes to avoid negative Karma that would result by taking revenge. Instead, it is good Karma to love your enemy. Mrs. Sou found her way to the path of forgiveness and recovery.

Mrs. Sou’s continued recovery is an ideal example of the effectiveness of the Project AWAREE Model. To see this phenomenal woman today, you would have no clue that she was unable to get out of bed or leave her house just six months before.”

Mrs. Sou has given permission to tell her story in the hope that others can learn from her successes and can find the strengths to successfully address their emotional needs without shame. She is a brave and courageous role model.

Intercultural Behavioral Health Centers (continued)

Asian Recovery Collaborative

The Asian Recovery Collaborative (ARC) is a coalition headed by Intercultural that seeks to intervene and inform on mental health and substance use interventions to Asian populations that typically, do not participate in traditionally situated services. The Coalition involves several, well-respected, organizations such as Urban Health Initiatives, a primary health care organization connected to Health Associates of South Philadelphia, The Cambodian Association, Dr. Phan Tram a respected Cambodian Primary care Physician and the Kuan Yin Buddhist Temple. The ARC met over the course of several Months to further develop an implementation plan to identify and develop best practices. This Project is funded by Department of Behavioral Health. *The Coalition implemented the following:*

- Developed and implemented focus groups to identify nuances of culture associated with traditional practices and its possible influence on Asian rates of help-seeking behavior. Developed educational and psycho-educational curriculum based on learned information.
- Provided culturally and linguistically responsive education and psycho-education to Asian Persons in the most respected arenas (Spiritual and Medical) based on curriculum to address those traditional practices that may be harmful to their help-seeking.
- Developed a pilot project involving a Circle of Providers that addressed help-seeking behaviors of Asian Populations to improve and learn from cross system collaborations and interactions utilizing best practice criteria.

Addiction and Recovery Based Services

Intercultural is licensed to provide drug and alcohol treatment services at 2317 South 23rd Street.

Intercultural's addiction and recovery based services incorporates evidence based treatment such as adolescent reinforcement approach and integrated model of addiction treatments.

Intercultural's development of program services to address processed addictions among Asian population was initiated based upon an analysis of organizational utilization, community surveys and best practice trends.

Seven Core Values

1. Effective Communication:

We exchange diverse information and ideas in a manner that enables understanding and healthier relationships.

2. Commitment:

We are consistent, accountable, and passionate in the provision of service to those we serve and in our interaction with our colleagues.

3. Quality of Services:

We provide culturally and linguistically competent services of the highest quality that meet the needs of those we serve.

4. Trust:

We demonstrate our integrity and gain the confidence of those we serve as the cornerstone of our practice.

5. Respect:

We value individuals and the diversity of their beliefs, customs, and traditions.

6. Professional (Knowledge):

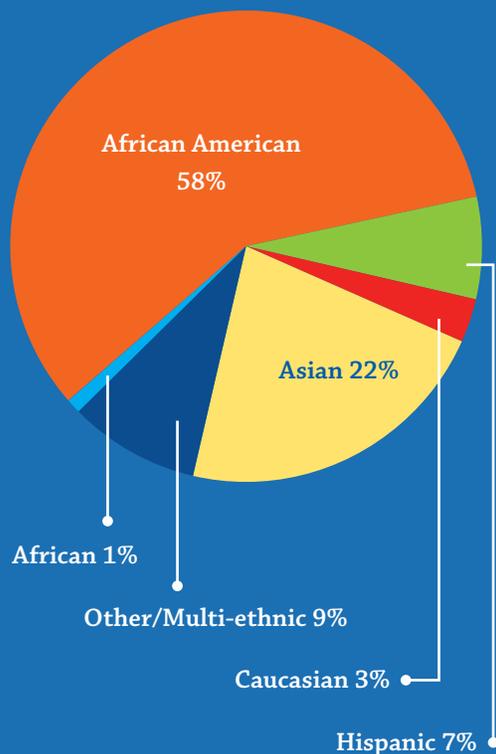
We are responsible, ethical and accountable to each other and to the community we serve.

7. Empowerment:

We provide individuals and families with the resources and tools necessary to attain self-sufficiency.

● 2011-2012 Funders and Supporters

Client Demographics



Government Agencies

City of Philadelphia

- Department of Behavioral Health Services/Intellectual Disability Services
- Department of Public Health
 - » Division of Maternal, Child, and Family Health
- Department of Human Services
 - » Division of Children and Youth
 - » Division of Community-Based Prevention Services
- Office of Housing and Community Development
- Office of Supportive Housing
- Philadelphia Activities Fund
- Philadelphia Health Management Corporation

PA Department of Public Welfare

- Office of Mental Health and Substance Abuse Services

Pennsylvania Housing Finance Agency

US Department of Housing and Urban Development

Collaborative Partners

- Cambodian Association of Greater Philadelphia
- Greater Philadelphia Health Action
- Keystone Mercy Health Plan
- Kuan-Yin Buddhist Association of Philadelphia
- Medical Office of Phong Tran, MD
- Urban Solutions, Inc.
- Vietnamese Hung Vuong Association

Third Party Payers

- Community Behavioral Health
- Magellan Health Services

Private and Corporate Foundations

- American Society of Composers, Authors, and Publishers (ASCAP)
- Christopher Ludwick Foundation
- First Hospital Foundation
- Lomax Family Foundation
- M&T Bank Charitable Foundation
- Nararo Foundation
- Philadelphia Youth Network
- Stockton Rush Bartol Foundation
- The Pew Charitable Trusts
- United Way of Southeastern Pennsylvania

Memberships

- Greater Philadelphia Cultural Alliance
- Homeowner's Emergency Mortgage Assistance Program (HEMAP)
 - » Approved Counseling Agency
- Housing and Urban Development (HUD)
 - » Approved Housing Counseling Agency
- The Philadelphia Alliance

● Financial Summary (Fiscal Year End June 30, 2012)

ASSETS

Current Assets

Cash	284,842
Grants receivable	626,470
Prepaid expenses	11,521
Accounts receivable net	497,954

Total Current Assets \$ 1,420,787

Net Property and Equipment \$ 2,621,285

Other Assets \$0

TOTAL ASSETS \$ 4,042,072

LIABILITY AND NET ASSETS

Current Liabilities

Current portion of long-term debt	75,089
Line of Credit	650,000
Accounts payable and accrued expenses	295,733
Accrued payroll and taxes	357,996

Total current liabilities \$ 1,378,818

Long-Term Debt, less current portion \$ 1,400,415

Total Liabilities \$ 2,779,233

Net Assets

Unrestricted	1,202,339
Temporarily restricted	60,500

Total Net Assets \$ 1,262,839

**TOTAL LIABILITIES
AND NET ASSETS** \$ 4,042,072

SUPPORT AND REVENUE

Grants	3,035,009
Behavioral Health Services	5,248,652
Contributions	67,410
Interest income	10
Realized and Unrealized gain/(loss) on investments	(2,400)
Miscellaneous income	23,835

Total support and revenue \$ 8,372,516

OPERATING EXPENSES

Salaries and wages	4,012,777
Payroll taxes and benefits	942,553
Supplies, contractual, depreciation and others	3,265,582

Total operating expenses \$ 8,220,912

Change in Net Assets \$ 151,604

Net Assets, beginning of year \$ 1,111,235

**NET ASSETS AT THE
END OF YEAR** \$ 1,262,839

A complete set of the FYE June 30, 2012 Financial Statements audited by Ruotolo, Spewak, & Co. can be obtained at the offices of Intercultural Family Services, Inc.



Intercultural Family Services, Inc.

Diversity in Action®

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2317 South 23rd Street | Philadelphia, PA 19145
TEL: 215.468.4673 | FAX: 215-468.4663

Board of Directors

- Lawrence F. Bell, MBA - Chairman
- Maria Pajil Battle - Vice Chair
- Miriam H. Evans - Secretary/Asst. Treasurer
- Robert P. Hughes, CPA - Treasurer/ Asst. Secretary
- Evelyn Marcha-Hidalgo, MS - CEO/Executive Director
- Bonnie Bowser
- David R. Burns, MD
- Russell J. Cardamone Jr., Ph.D.
- Beverly Richards, Ph.D
- Karen J. Vaughn, Esq.

