

INTERCULTURAL FAMILY SERVICES, INC

DIVERSITY IN ACTION

ANNUAL REPORT
2015-2016



Over 35 years and **GROWING**

Over 35 years and **GROWING**

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MESSAGE FROM THE CEO/ EXECUTIVE DIRECTOR

It has always been my vision to create a “one stop shop” for the communities that we serve. The mission at Intercultural Family Services, Inc. (Intercultural) reflects just that, and every year, our dedicated staff members go above and beyond to make sure the vision becomes reality. The ways in which they share the vision for serving families, individuals, and the community makes me both proud and humble, as I know that we are in this mission together. They are truly the manifestation of “Diversity in Action.”

The implementation of the PEW funded collaboration between our Truancy Prevention & Functional Family Therapy programs will be highlighted, as the collaboration embodies this year’s theme, “Bridging the Gap.” As an entity, Intercultural strives for excellence in its desire to develop programs that are both co-existing and collaborative, and the PEW award has afforded us that opportunity. It has always been the intention to create a safe space for the individuals and families that we serve, and as we recognize the continued needs for the members of our community, Intercultural staff and administration exceed my expectations to do just that.



As we work tirelessly to bridge the gaps in our community, we are also working to bridge gaps as an organization. With the implementation of our new organizational structure, I am confident that our new Program Directors will continue to demonstrate the leadership necessary to carry on the tradition of strengthening families and helping to fulfill the basic needs of the residents of the greater Philadelphia area.

I invite you to read this year’s full annual report to obtain a greater understanding of the ways in which Intercultural maintains the mission established more than 30 years ago.

Thank you for your sustained patronage and support of our mission.

Sincerely,

Evelyn Marcha-Hidalgo, MS
CEO/Executive Director

MESSAGE FROM THE CHAIR

As the chair of the Board of Directors at Intercultural, it is my intention to ensure that the mission of the agency continues to exceed the expectations of those that it services. In over a decade, I can proudly say that my intentions are always fulfilled. Evelyn Marcha-Hidalgo's vision, along with her dedicated staff, always amazes me as they execute the vision more each year. I am very conscious of the needs of the communities that we serve, and stand as a Board member because of the positive outcomes, accolades, and relentless dedication provided by the clinical and administrative employees.

Our newest implementation, the Relias electronic training system, will allow us to bridge training gaps between programs, ensuring that all staff receives trainings that not only help them to be better in their profession, but will enhance the level of service that they provide in the community. This, in addition to the full application of the Electronic Health Record (EHR) system, has fulfilled our expectations to bridge gaps, remain with the trends of the healthcare system, and continue to be a leader in providing high quality care to the community. The development of the four year strategic plan in 2014 gave the organization a roadmap to highlight the



infrastructures that work well and to improve upon those programs. To date, we are well on our way of achieving our goals of investing in the technology, training and clinical processes that both connect to the needs of the community and the agency. It is through these processes that we have enhanced our current programs both individually and collaboratively.

As Intercultural grows, blossoms and matures, inevitable changes will continue in programming, technology, and staff structure. What will remain is a dedication to the core values and mission, a connection to the communities that we serve and a foundation of care and commitment to the vision that we all actively share.

Thank you,

Lawrence F. Bell, MBA | Board Chair

MISSION STATEMENT

We stabilize, strengthen, and unite families, individuals, and diverse communities through an array of culturally competent human services, using public and private partnerships.

1. COMMUNITY ENRICHMENT/BASIC NEEDS SERVICES

Housing Counseling Program

Intercultural's Housing Counseling Program has been successful in encouraging and assisting participants to become – and importantly – remain homeowners, to enhance their home management skills, to sustain their family in a stable housing environment, and to help them become successful homeowners through wise money management and budgeting.

A major focus of the program, especially during the past few challenging years, has been foreclosure prevention counseling in response to the current housing crisis and its impact on Philadelphia's low-income families. Intercultural has continued to be a major participant in the Residential Mortgage Foreclosure Diversion Program begun by the City of Philadelphia in 2008.

Intercultural's Housing Counseling Program has also become a part of the Promise Zone designation, a new federal initiative led by the White House with support from federal agencies, including the U.S. Department of Housing and Urban Development, U.S. Department of Agriculture, U.S. Department of Justice and U.S. Department of Education. The Promise Zone designation lasts for 10

years. The Obama Administration created the Promise Zone initiative to address the challenges of areas of deep and persistent poverty.



Funding for the Housing Counseling Program was provided by the Pennsylvania Housing Finance Agency (PHFA), the US Department of Housing and Urban Development (HUD), and the City of Philadelphia Office of Housing and Community Development (OHCD). The program also benefited from grants received from M&T Bank Charitable Foundation, JP Morgan Chase, PNC Foundation, the Fair Housing Rights Center and Urban Affairs Coalition.

During FY 2016, the Housing Counseling Program served 805 families in areas such as First Time Home Buying, Credit & Budget Counseling, Default & Delinquency, and Homeownership.



Music & Mentorship Program

The Music & Mentorship (M&M) Program has been a staple in the community for 17 years. It provided unique opportunities for community youth and families of diverse cultural groups to explore and develop their musical creativity, self-expression, and self-esteem through musical appreciation and instruction.

The M&M Program has tried to fill the gap created by cuts in school arts funding over the past several years. The program made it possible for a group of talented instructors to bring a wide variety of musical instruction to children who otherwise would not have this opportunity. Classes offered included: Dance, Piano, African Drums, Guitar, Arts & Crafts, and Martial Arts.

Unfortunately, the program was unable to return after the end of the Fall 2015 semester due to limited funds and low enrollment. We hope to reboot the program in the future. This program provides an invaluable service and has been a cornerstone at Intercultural.

Partial funding for the M&M Program was provided by the Philadelphia Activities Fund, Inc. and public donations.



The M&M Program enrolled a total of 21 students aged 6-18 during the program's Fall 2015 semester.

Language Interpretation and Pronunciation Services (LIPS)

LIPS provides language interpretation for clients receiving services from Intercultural and also for other City and county agencies and community-based organizations on a fee for service basis. Trained interpreters from the agency's multi-ethnic staff, with expertise in a wide array of languages, provide quality services at reasonable rates. Most-requested interpretations were those for Spanish, Vietnamese and Chinese individuals.

Clothing Boutique

Intercultural's Clothing Boutique provided clothing to **nearly 60 individuals** during the past year with the help of donations from private individuals and organizations. These donations helped clients improve their presentation at job interviews, at work, and improved their self-esteem. Children and infant clothing was made available to families in the Family Stabilization Services, Healthy Start, and Parenting programs as well.



2. TRUANCY PREVENTION AND THERAPEUTIC SERVICES

Truancy Prevention Services

Truancy Prevention Services is the newest program to Intercultural.

 With funding provided by The City of Philadelphia's Department of Human Services (DHS), this program is embedded in the DHS initiative, Improving Outcomes for Children (IOC), for direct case management.

The program allows identification of children in need of services before they have the 10 absences that put them at risk for Regional Truancy Court. The overall purpose of this approach is to provide social service support to solve child and family issues before they evolve to situations warranting truancy court or family court, which could result in the placement of children in foster care or delinquent facilities.

The Truancy program provided services to nearly 1,040 families.

The goals are to prevent children/families from entering the court system or to decrease time spent in the court system by early intervention to strengthen family supports that will lead to improvements in academic performance

and attendance, while also advocating and providing case management services for children who have 10 or more unexcused absences and are involved in Regional Truancy Court or Family Court.



Functional Family Therapy (FFT)

The FFT program is an evidence based family prevention and intervention model for providing treatment to youth between the ages of 10 and 18, who are exhibiting excessive disruptive and delinquent behaviors. The model's core philosophy is based on the belief that children are best served within the context of their own families and natural support systems. To this end, FFT therapists attempt to uncover and develop the unique strengths of the family in a way that promotes the family's self-respect and provides specific ways for improvement. Services occur in the family's home or community at times that are convenient for the family. Over time, FFT can help lead the family to greater self-sufficiency, fewer treatment needs, and substantially lower costs. Currently, Intercultural is one of only two licensed FFT providers in the City of Philadelphia, and has been approved to add an additional therapeutic team for the upcoming fiscal year.

For FY 2016, the FFT program served 135 families.



Support and funding provided by Community Behavioral Health, with partial financial support provided by The Pew Charitable Trusts and the City of Philadelphia – Department of Human Services.



3. FAMILY EMPOWERMENT & EDUCATION INITIATIVES

Family Empowerment Services (FES)

Intercultural continued as a provider of Family Empowerment Services (FES) through a contract with the City of Philadelphia's Department of Human Services (DHS). The program provides 90-day case management services on a voluntary basis for families and children under the age of 18 years old. FES case managers provide bi-monthly home visits to promote family stability and well-being, enhance protective factors, reduce family risk factors, increase community supportive networks/linkages and increase a family's ability to address their own needs.

During this fiscal year, the FES program provided services to 574 families.

Healthy Start

The Healthy Start Program seeks to engage pregnant and/or parenting women (particularly women in their first trimester of their pregnancy) and provide an array of health and social services which include case management/home visiting, depression screening, and optimal child health and development. The program is an effective, community-based approach to fighting infant mortality and low birth-weight babies through case management and outreach programs targeting pregnant and parenting women.



During the past year, Intercultural's Healthy Start team served 550 families and continued to provide services to ensure healthy, thriving, children and families in the Philadelphia area.



Funding for the Healthy Start Program was provided by the City of Philadelphia – Department of Public Health – Division of Maternal, Child and Family Health.

The program promoted positive parent-child relationships; supported growth and development of the children by building trust; taught parents to identify strengths and learn problem-solving skills; and improved the family's support system through linkages and appropriate referrals to community resources.

Healthy Start assisted a number of families this year by providing clothing, supplies, diapers, and holiday assistance.

Enhancing Parenting Skills Program (EPSP)

The Enhancing Parenting Skills Program provides services to a multicultural/multilingual population throughout the greater Philadelphia area. The 12-week program is designed for parents who are referred or want the support of other parents experiencing stress in dealing with their children. Parents targeted for the program include those dealing with issues of child abuse and neglect, mental health problems, substance abuse, homelessness, reunification with children, as well as parents who have a desire to develop more positive parenting techniques.

The goal of the parenting curriculum is to teach parents to improve their knowledge

During this fiscal year, the Enhancing Parenting Skills Program delivered services to 133 parents.



and parenting skills in the areas of child development, self-control, nurturing, and discipline techniques. The parenting classes focus on teaching parents specific strategies to enhance the child's growth and strengthen parent-child relationships.

Successful completion of the 12-week session is recognized through a graduation ceremony, celebratory dinner and certificate.

The program also provides classes targeted to Spanish and Cambodian speaking parents.



Funding for the Enhancing Parenting Skills Program was provided by the Public Health Management Corporation (PHMC).



4. INTERCULTURAL BEHAVIORAL HEALTH CENTERS (IBHC) – OUTPATIENT SERVICES

Outpatient Clinics

The agency's two licensed behavioral health clinics, located in West and South Philadelphia, provide therapeutic services to individuals and families to treat anger, depression and other mental health issues that negatively impact their health, safety, and stability. The clinics are staffed by experienced professionals with the language and cultural competency skills to meet clients' needs. IBHC holds a current Certificate of Compliance from the PA Department of Public Welfare's Office of Mental Health and Substance Abuse Services, and is credentialed by the City of Philadelphia's Community Behavioral Health (CBH) and Magellan Behavioral Health for services in Delaware County.

Overall 695 outpatient clients were served at IBHC West and IBHC South during FY 2016



Magellan Health Services and Community Behavioral Health approve and fund services provided in the outpatient clinics.



Project AWAREE* Program (*Asian Wellness & Access to Recovery through Effective Engagement)

Project AWAREE is designed to implement effective engagement strategies with Asian participants and their families in need of intervention for addiction and multi-occurring disorders. The project provides a culture-specific, integrated model of intervention designed to address cultural and linguistic barriers associated with substance use/abuse, gambling and the accompanying disorders. The program takes into consideration the cultural nuances associated with stigma, social meaning and strong historical beliefs of the participants.

For FY 2016, Project AWAREE consistently kept 43 active cases.

Addiction and Recovery Based Services

Intercultural is licensed to provide drug and alcohol treatment services at IBHC- South, located at 2317 South 23rd Street.

Intercultural's addiction and recovery based services incorporates evidence based treatment such as adolescent reinforcement approach and integrated model of addiction treatments.

Intercultural's development of program services to address processed addictions among Asian population was initiated based upon an analysis of organizational utilization, community surveys and best practice trends.



Intercultural receives a contract from the Commonwealth of Pennsylvania Department of Drugs and Alcohol Programs to provide Outpatient Gambling Counseling Services.



5. INTENSIVE HOME AND SCHOOL BASED SERVICES

Family Based Mental Health (FBMH)

Intercultural's Family Based Mental Health Services is an intensive, evidenced-based, home-based, and team-delivered family intervention for youth ages 15-21 who have serious emotional disturbances and reside with family or caregivers within the community. As part of this program, Intercultural operates the only Youth Empowerment Trauma Resiliency (YETR) Teams in the city, and assist families dealing with the effects of a child and/or caregiver's emotional disturbance. Intercultural has four teams and provides care for families for about 8 months in the home, school and community setting.

For FY 2016, the program provided services to 111 families



Support and funding provided by Community Behavioral Health.

The Wraparound program provided services to 135 families during the past year.

Behavioral Health Rehabilitative Services (BHRS) --- Wraparound and School Therapeutic Services

Intercultural's Behavioral Health Rehabilitation Services (BHRS) consist of mental health services for children and adolescents in need of therapeutic assistance and include both Wraparound and School Therapeutic Services (STS). All Wraparound and STS services are approved and funded by Magellan Health Services and Community Behavioral Health.

The Wraparound program consists of services for troubled children and adolescents requiring therapy and support more intensive than what can be provided through regular outpatient services.

The program provides psychological evaluations, mobile therapy, behavioral specialist consultations, therapeutic support and case management in school, community and home environments.

Intercultural's School Therapeutic Services (STS) continued serving the Heston, Harrity and Vare Philadelphia School District Schools during the past year. These services are provided in school and target youth at risk of out of school placement, truancy, dropping out, and poor school adjustment.

The School Therapeutic Services program served 103 families during FY 2016.

Bridging the gaps

FEATURE STORY: INCREASING COLLABORATIVE SERVICES FOR FAMILIES

The staff and administration at Intercultural Family Services, Inc. (Intercultural) were pleased to be awarded the PEW grant for services to families, as there seemed to be a need to create collaboration between programs. With Truancy Prevention being the newest program at Intercultural, providing case management services to families with children who were involved or at risk for the Regional Court system, recognizing the ongoing needs of a new population was, initially, a daunting task. Once the team began to identify the barriers for a number of the families, however, the case managers began to recognize a pattern; a lot of the families struggled with some of the same barriers as those in Functional Family Therapy (FFT). The supervisors of these programs noticed that there were a lot of referrals between programs, and recognized a need for collaboration. The FFT – Truancy initiative was born from that need.

Taniek Gentles, Director of Truancy Prevention & Therapeutic Services, enrolled the staff into the vision of ensuring that all areas of need surrounding the families were taken care of. She recognized the impact that being involved in multiple court settings, in addition to having barriers within the family system, could have on a family. “There were areas that were overlapping in the programs, and we realized that the importance of a team approach could be beneficial.”

The Truancy Prevention Services program is assigned to 33 schools in the West Philadelphia area for intervention, while FFT therapists are assigned all across Philadelphia. When it is discovered that a student who receives FFT services has struggles with truancy in one of the assigned schools, there is an attempt to fill in the gaps that could be missed with one type of service. The family will receive care from both a FFT therapist and a Truancy case manager, to help to determine the reasons for truancy and to connect the family to whatever additional services may be helpful. For both the therapist and the case manager, having a broad understanding of the family’s needs can help them to further empower the family, identify strengths and connect to the source of their presenting problems more efficiently.

Marcel Miles, FFT therapist, and Michele Rankins, Truancy case manager, both agreed on the importance of working together to benefit the families. “We referred to each other’s programs a lot before. A lot of the presenting issues are similar and the integration of both programs seems to result in success for a number of the families. Children are discharged from truancy court before it



gets to a higher level, and their family gets the therapy they need to help them figure out why they were truant in the first place. That helps to prevent them from being referred again later.”

The program collaboration has been a success to date, with case managers feeling more optimistic about the services that they offer. “We do not have to worry about whether the therapy is in place, because we are in direct contact with the therapists before we end services. That is how collaboration is supposed to occur,” stated Richard Amoako, Truancy Prevention Supervisor.

Intercultural is truly bridging the gap for students in the Greater Philadelphia area.

Bridging the gaps

FEATURE STORY: MEET THE PROGRAM DIRECTORS

The changes in the Intercultural four year strategic plan included making changes in the management structure. With so many different programs with varying needs, the shift to Director positions became imperative to the success of the agency. These new administrative positions have allowed program managers and supervisors to focus more on clinical aspects of their direct supervisees, while the directors take on a more administrative role. Directors report directly to the CEO, and hold management meetings, to better determine ways to service the program staff and service recipients.



Natopha Forbes, LCSW

Director of Intensive Home
& School Based Services

Natopha is the Director of Intensive Home and School Based Services which includes Behavioral Health Rehabilitation Services (BHRS) and Family Based Mental Health Services (FBMH). She received her Masters degree in Social Work (MSW) from Temple University and is also a Licensed Clinical Social Worker (LCSW). Natopha has worked in several management positions in Behavioral Health as well as Child Welfare in the city of Philadelphia.

Natopha joined the Intercultural team in September 2011 as an Outpatient Therapist and through hard work and dedication she quickly moved up through different departments. Since 2011, Natopha has served as Program Manager in the Outpatient, Family Based Mental Health, and Behavioral Health Rehabilitation Services departments. Her ability to multitask and her dedication to the staff and agency never go unnoticed, and the work that her staff delivers has received many accolades from funders and the families serviced.



Bridging the gaps

FEATURE STORY: MEET THE PROGRAM DIRECTORS



Taniek Gentles, LMFT

Director of Truancy Prevention
& Therapeutic Services

Taniek is a Licensed Marriage and Family Therapist. With 8 years in the field, Taniek has taken special interest in empowering African-American/Caribbean Families. She has experience working with high risk adolescents and their families throughout most of her career. Taniek initially joined Intercultural as a therapist for the Functional Family Therapy (FFT) program. Her rigorous training and dedication to FFT resulted in her being promoted to supervisor and Intercultural being the only FFT program in the city with two (2) teams. Now as Director of Truancy Prevention and Therapeutic Services, she oversees both

the FFT and Truancy programs, and uses her clinical skills in an administrative setting. Her ultimate goal is for her clients to walk away feeling empowered and courageous about obstacles that may come their way. She strives to create a safe, nurturing environment for those she encounters.



Cassandra Rogers, LCSW

Director of Family Empowerment
& Education Initiatives

Cassandra is a Licensed Clinical Social Worker (LCSW) that specializes in Perinatal Depression, PTSD, and MDD. Cassandra has been providing clinical services to individuals, groups, and families for over 10 years. She obtained a Bachelors of Social Work degree

(BSW) from West Chester University and went on to receive her Masters of Social Work degree (MSW) from Widener University. Cassandra has extensive training in Trauma Informed Care, Motivational Interviewing, and Cognitive Therapy working with various populations.

As Director of Family Empowerment and Education Initiatives, her position is to ensure the preventative safety of families with young children through both the Family Empowerment Services (FES) and Healthy Start programs. Cassandra helped to ensure that the Healthy Start program for pregnant and new mothers was beyond comparison, achieving the only program for the entire city of Philadelphia. Cassandra also oversees the Enhancing Parenting Skills Program.



Bridging the gaps

FEATURE STORY: MEET THE PROGRAM DIRECTORS



Takahide Tanaka, MSW

Director of Quality Assurance
& Improvement

Takahide started at Intercultural as an intern, and is the perfect example of how persistence and hard work can result in growth in this agency. Takahide holds a Master's in Social Work and Bachelor's in Social Work from Temple University. He is also a graduate of Drexel University's Lebow School of Business Leading for Change Fellowship.

Takahide has 10 years of professional experiences in the field of social work committed to provide the services to diverse population of children and families in

Philadelphia. As the Director of the Quality Assurance & Improvement Department, Takahide is responsible for the management of quality and socially responsible services and ethical practices by creating structures to measure accountability and performance of array of human service programs and behavioral health services at Intercultural Family Services, Inc. During his 4 years of management of the Quality Assurance Department, he took leadership in several key projects including the Council on Accreditation (COA) re-accreditation process and most recently, the implementation of an Electronic Health Record Management System to comply with the Federal mandate and to facilitate the meaningful use.

He helps the other directors to bridge the gaps between funders, clients, supervisees and direct care staff. His role is instrumental in ensuring that inspections are completed with flying colors, and he is a great asset to the agency.

With this new structure to the agency, Intercultural has set a standard of ensuring programs are connected and that they can bridge the gaps for families in the community.



2015-2016 FUNDERS AND SUPPORTERS

GOVERNMENT AGENCIES

- City of Philadelphia
 - » Department of Public Health
 - Division of Maternal, Child, and Family Health
 - » Department of Human Services
 - » Office of Housing and Community Development
- Pennsylvania – Department of Drugs and Alcohol Programs
- Pennsylvania – Department of Public Welfare
 - » Office of Mental Health and Substance Abuse Services
- Pennsylvania Housing Finance Agency
- US Department of Housing and Urban Development

THIRD PARTY PAYERS

- Community Behavioral Health
- Magellan Health Services

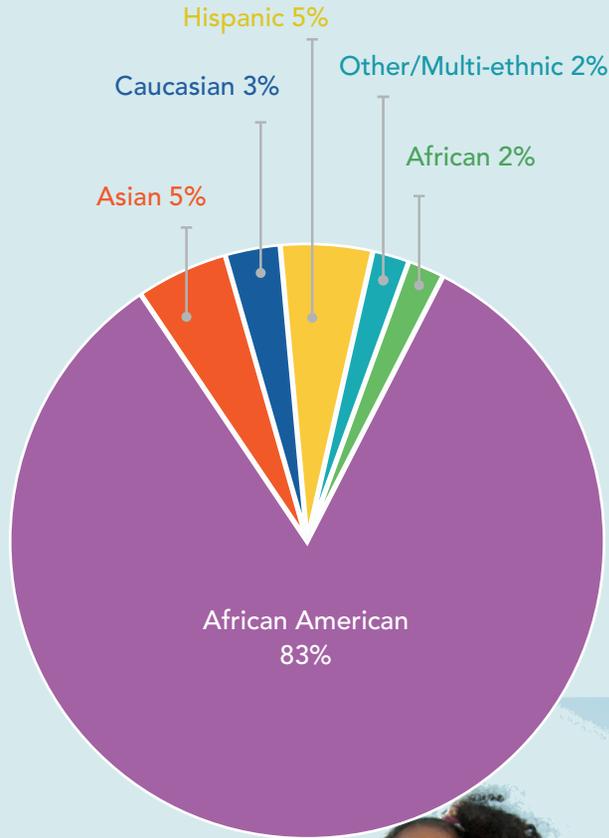
PRIVATE & CORPORATE SUPPORTERS

- Fair Housing Rights Center
- JP Morgan Chase
- Keystone Mercy Health Plan
- M&T Bank Charitable Foundation
- Philadelphia Activities Fund, Inc.
- Public Health Management Corporation
- PNC Foundation
- The Counselor’s Corner
- The Pew Charitable Trusts
- United Way of Greater Philadelphia and Southern New Jersey
- Urban Affairs Coalition

MEMBERSHIPS

- Greater Philadelphia Cultural Alliance
- National Association of Housing Counselors and Agencies, Inc. (NAHCA)
- NeighborWorks
- The Philadelphia Alliance

CLIENT DEMOGRAPHICS



FINANCIAL SUMMARY (FISCAL YEAR ENDING JUNE 30, 2016)



ASSETS

CURRENT ASSETS

Cash	216,069
Grants receivable	527,290
Prepaid expenses	32,866
Accounts receivable net	388,801

Total current assets	\$ 1,165,026
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Net Property & Equipment	\$ 2,306,878
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Other Assets	\$ 0
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TOTAL ASSETS	\$ 3,471,904
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LIABILITY & NET ASSETS

CURRENT LIABILITIES

Current portion of long-term debt	146,704
Line of Credit	300,000
Accounts payable & accrued expenses	235,914
Accrued payroll and taxes	313,191
Contract Advances	0

Total current liabilities	\$ 995,809
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Long-Term Debt, less current portion	\$ 1,101,595
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TOTAL LIABILITIES	\$ 2,097,404
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NET ASSETS

Unrestricted	1,209,500
Temporarily restricted	165,000

TOTAL NET ASSETS	\$ 1,374,500
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TOTAL LIABILITIES & NET ASSETS	\$ 3,471,904
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SUPPORT & REVENUE

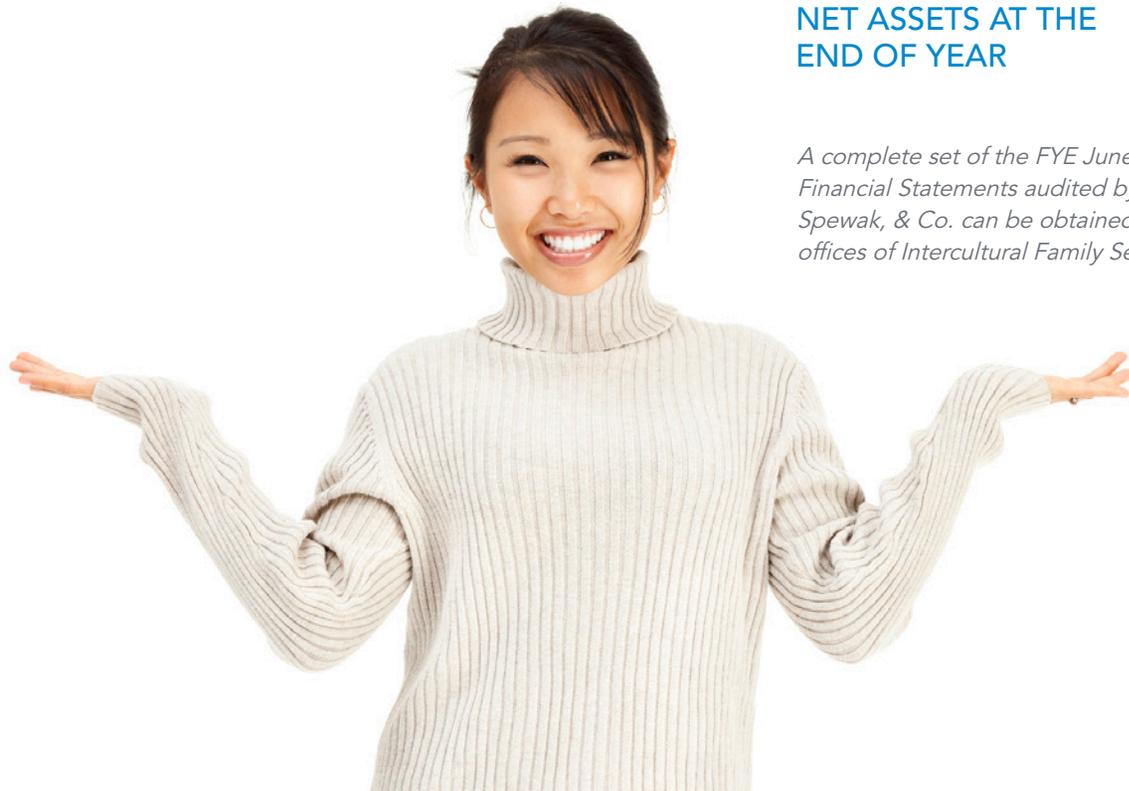
Government contracts	2,095,891
Grants	195,000
Behavioral Health Services	5,205,039
Contributions	19,806
Interest income	39
Miscellaneous income	0
Total support & revenue	\$ 7,515,775

OPERATING EXPENSES

Salaries and wages	3,814,851
Payroll taxes and benefits	877,531
Supplies, contractual, depreciation and others	2,581,339
Total operating expenses	\$ 7,273,721
Change in Net Assets	\$ 242,054
Net Assets, beginning of year	\$ 1,132,446

NET ASSETS AT THE END OF YEAR **\$ 1,374,500**

A complete set of the FYE June 30, 2016 Financial Statements audited by Ruotolo, Spewak, & Co. can be obtained at the offices of Intercultural Family Services, Inc.



SEVEN CORE VALUES

- Effective Communication:** We exchange diverse information and ideas in a manner that enables understanding and healthier relationships.
- Commitment:** We are consistent, accountable, and passionate in the provision of service to those we serve and in our interaction with our colleagues.
- Quality of Services:** We provide culturally and linguistically competent services of the highest quality that meet the needs of those we serve.
- Trust:** We demonstrate our integrity and gain the confidence of those we serve as the cornerstone of our practice.
- Respect:** We value individuals and the diversity of their beliefs, customs, and traditions.
- Professional (Knowledge):** We are responsible, ethical and accountable to each other and to the community we serve.
- Empowerment:** We provide individuals and families with the resources and tools necessary to attain self-sufficiency.



Intercultural Family Services, Inc.

Diversity in Action®

4225 Chestnut Street | Philadelphia, PA 191 04
TEL: 215.386.1298 / 24 Hours | FAX: 215.386.9348

Intercultural Behavioral Health Center – West

4254-56 Chestnut Street | Philadelphia, PA 19104
TEL: 215.386.8490 | FAX: 215.386.8494

Intercultural Behavioral Health Center – South

2317 South 23rd Street | Philadelphia, PA 19145
TEL: 215.468.4673 | FAX: 215-468.4663



CREDIBILITY • INTEGRITY • ACHIEVEMENT

BOARD OF DIRECTORS

- Lawrence F. Bell, MBA - Chairman
- Maria Pajil Battle - Vice Chair
- Beverly Richards, PhD - Secretary/Treasurer
- Evelyn Marcha-Hidalgo, MS - CEO/Executive Director
- David R. Burns, MD
- Russell J. Cardamone Jr., PhD
- Chris A. Quintanilla
- Karen J. Vaughn, Esq.
- Patrick L. Williams, MBA